

# 11<sup>th</sup> Transparency Workshop

**Public workshop 2017**

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# **Feedback received from stakeholders and actions undertaken**



# Overview



1. ENTSOG Transparency Workshop 2016
2. TP Satisfaction Survey Q1 and Q3 2017
3. 2<sup>nd</sup> Tariff NC Implementation Workshop 5 October 2017
4. 'Submit a question' form
5. 30<sup>th</sup> Madrid forum
6. Available fora
7. Usage and conclusions

*What input have we received and what have we done with it?*



# How has ENTSOG and TSOs responded?

## ***ENTSOG Transparency Workshop 2016***

- > 1st session: The Transparency platform
  - Most recommendations on functionality level are implemented
    - CAM+CMP relevance at IP Side level and booking platforms added
    - Increased visibility for pipe-in-pipe setups and unlimited interruptible capacity
  - In some cases different interpretations of the regulation
- > 2<sup>nd</sup> session: REMIT Implementation
  - Consultation on REMIT electronic format is launched and ENTSOG will respond
- > 3<sup>rd</sup> session: Tariff NC and transparency requirements
  - ENTSOG's Tariff Data Publication taskforce was established
  - The taskforce has worked very hard to be ready for the deadline for publication of tariffs in early December 2017
  - The TSOs have prepared for the voluntary early implementation in December 2017

*The main action point for the TSOs is the continued focus on data quality and data completeness*

# How has ENTSOG and TSOs responded?

## *TP Satisfaction Survey Q1 2017*

- ***16 responses in total, 8 TSOs***
- ***No general conclusion made due to limited responses***
- ***Suggestions discussed***
  - Some requests are already available on TP
    - Dedicated section with favourites → requires user log-in
    - List of all points → Export Wizard
  - Some requests are too expensive or far-reaching (examples)
    - Multi-language support
    - Gas consumption statistics daily, monthly and yearly max per zone
    - Stretching ENTSOG mandate to make it a one-stop-shop of European gas for market participants
    - Possibility to change unit in the user interface

*So what have we done?*



# How has ENTSOG and TSOs responded?

## *TP Satisfaction Survey Q1 2017*

- ***Some requests are under development***
- Calendar section does not always show the affected point's name
- Rename interruptions indicators – Q1 2018
- Improve CMP section “Unavailable firm capacity” Q1 2018
- Improved data quality - completeness and correctness – ongoing

*Few tangible suggestions and actions except data quality and completeness*

# How has ENTSOG and TSOs responded?

## ***TP Satisfaction Survey Q3 2017***

- ***17 responses in total, 8 TSOs***
- ***No general conclusion made due to limited responses***
- ***Suggestions from responders***
  - “more flexibility regarding zoom (MAP) and calendar”
  - “For some IPs data about nominations and actual flows do not match.”
  - “Request for intense work with NRA and TSO to provide accurate data”
  - “Higher performance in export tool “
  - “Request to see data flow (Map)”
  - “Creating personalised views (TP data section)”

*Due to focus on tariffs project, the suggestions have not been discussed and prioritised yet*



# How has ENTSOG and TSOs responded?

## *TP Satisfaction Survey Q3 2017*

- ***Suggestions from responders***

- “Planned interruption of firm services... does not seem to be available for all TSOs.”
- “Maintenance data which is published on TSOs' individual websites is not always replicated on the ENTSOG TP (data completeness)”
- “Nordpool has a really nice UMM overview where you can choose a graph to display the impact of a transmission interrupt/capacity across borders (latest interruption)”

- ***Reasons for choosing other platforms***

- “faster data publication “
- “availability of cumulative data, availability of consumption and production data for those countries, which do not report to ENTSOG yet “
- “I check the TSO websites if I don't trust the entsog data. “

*Due to focus on tariffs project, the suggestions have not been discussed and prioritised yet*



# How has ENTSOG and TSOs responded?

## ***2<sup>nd</sup> Tariff NC Implementation Workshop***

- Stakeholders are welcoming the standardised table and the early publication
- Stakeholders are expecting APIs for tariffs : ENTSOG will deliver this in Q1 2018
- National issues with approval of certain tariff elements : ENTSOG encouraged TSOs and NRAs to work closely together

*Only action point from the workshops is the API delivery*



# How has ENTSOG and TSOs responded?

## ***'Submit a question' form***

- Launched December 2016
- Roughly 3-5 questions per week
- General questions answered by ENTSOG
- Specific questions by TSO(s)
- ~250 questions received, most regarding the published data
- TP Functionalities: Approximately 15 %
- TP Data: Approximately 85 %
- Most senders are students, academics and consultants

*Of the ~250 questions received, most are regarding the published data*

# Feedback from the Madrid forum

## **30<sup>th</sup> Madrid forum**

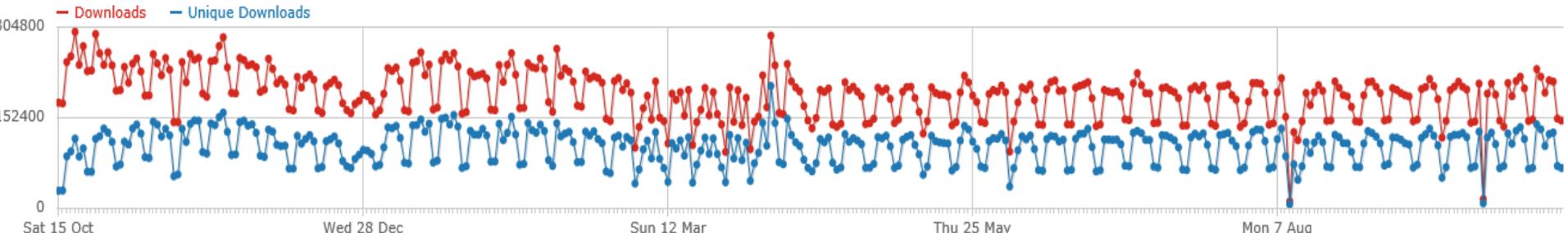
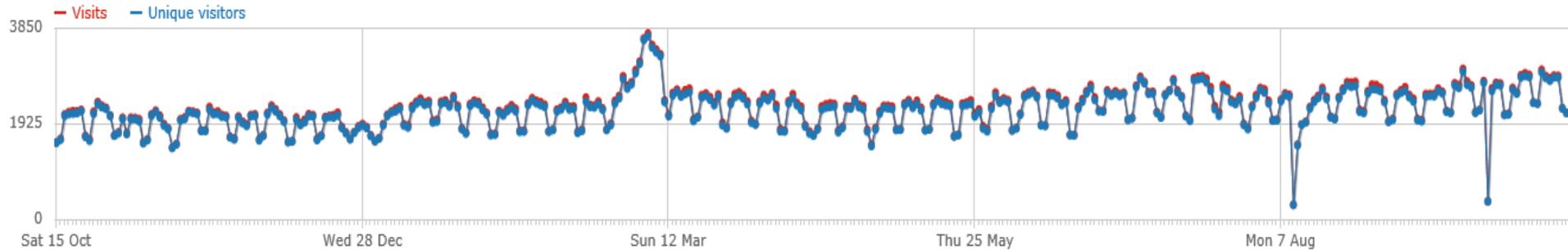
- Impressive what has been delivered beyond the regulation already
- EC agrees that cost (for additional publication requirements) needs to be discussed
- ACER requests more data validation on ENTSOG's side as data is not always correct/complete
- Stakeholders request quickest possible data publication → no additional data validation
- Stakeholder suggests that the market would function better if data is published on a more frequent basis
- Some stakeholders expressed that they have other views of legal interpretation
- EC: Thank you for your work – you have already done so much more than you had to.

*ENTSOG and TSOs will continue focus on data quality and completeness*



# Usage statistics

***TP user statistics from 15/10/2016 – 15/10/2017***



*Stable and high usage of the platform*



## Fora Available for Dialogue with the Stakeholders



### > Stakeholders in general

- 'Submit a question' form on ENTSOG TP
- Direct contacts to TSOs
- Annual workshops
- Annual satisfaction surveys
- Functionality Platform to raise issues
- EFET: ad-hoc meetings for discussion of EFET requests

### > ACER:

- Ad-hoc discussions with ACER on data for monitoring,
- Bi-weekly meetings with REMIT team
- Workshops on special topics



## Conclusions

- ***ENTSOG continued the work on the Tariff Network Code and the new legal requirements***
- ***TP is widely used***
- ***Stakeholders active in sending questions and suggestions***
- ***Lots have been done beyond regulation***
- ***TSOs and ENTSOG continues to focus on data quality and completeness***

*ENTSOG and TSOs continues to listen to stakeholder feedback*



# Thank You for Your Attention

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**ENTSOG Transparency Platform:  
Functionality updates 2017,  
demonstration and tutorial videos**



# Functionality updates – 2017



- > Latest interruptions
- > Performance enhancements
- > Tariff data publication (requirement by the Tariff Network Code)
- > Urgent Market Messages (UMMs); updated fields following the ACER format



# Latest interruptions publication



Purpose	TP Module	Release date
Fast visualization of information about: <ul style="list-style-type: none"> <li>○ Unplanned Interruptions of Firm capacity</li> <li>○ Actual Interruptions of Interruptible capacity</li> </ul>	TP Data Part	April 2017

The screenshot displays the SOG Energy Agency Platform interface. At the top, there is a navigation bar with icons for POINTS, ZONES, OPERATORS, CALENDAR (selected), SUBSCRIBE, HELP, and LOGIN. Below the navigation bar, a header bar shows the selected date range: "Gastransport : From 24/09/2017 06:00 To 01/09/2017 06:00". A dropdown menu is open under the CALENDAR icon, showing options for "Calendar view" and "Actual/Unplanned Interruptions". Below the header, there is a table of interruptions. The table has columns for Last date of value update, Point, Operator, TSO Point Identifier, Direction, Period, Interruption type, Interrupted, and Interrupted %. The first two rows of data are visible, both showing "Firm Unplanned" interruptions with 0 kWh/d interrupted.

Last date of value update	Point	Operator	TSO Point Identifier	Direction	Period	Interruption type	Interrupted	Interrupted %
06/11/2014 17:06	RC Lindau	terranelts bw GmbH	21Z000000000252S	entry	01/11/2014 06:00 01/12/2024 06:00	Firm Unplanned	0 kWh/d	
06/11/2014 17:06	RC Lindau	terranelts bw GmbH	21Z000000000252S	entry	01/11/2014 06:00 01/12/2024 06:00	Firm Unplanned	0 kWh/d	0

On the right side of the interface, there are controls for "Hourly data" and "Daily data", a checkbox for "Include 0-Values", and fields for "Current Timezone" (set to CET) and "Gas Day" (set to 2017-08-25).



# Performance enhancements

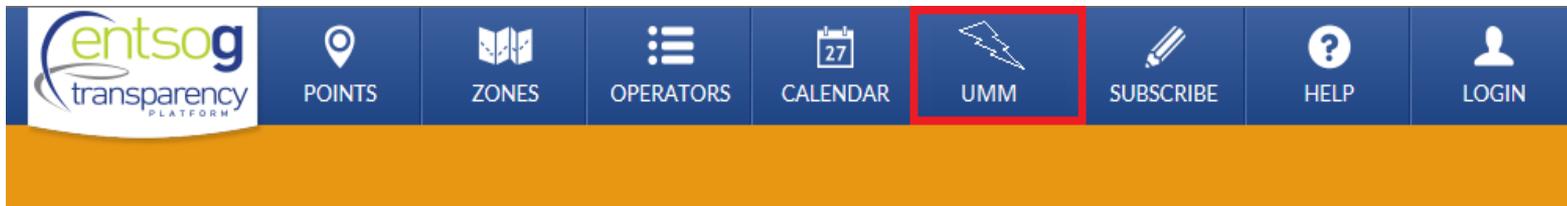


Purpose	TP Module	Release date
<ul style="list-style-type: none"><li>• PDWS performance improvement project</li><li>• All data processed and published within 15 minutes</li><li>• Technical enhancements giving an average performance improvement gained 70% in loading files to PDWS</li></ul>	TP servers	On-going releases during 2017



# UMMs publication

Purpose	TP Module	Release date
<p>Reconstruction of the TP UMM part for:</p> <ul style="list-style-type: none"> <li>○ Implementing the ACER recommendations for UMM publication format</li> <li>○ Implementing the ACER specification for UMM data collection through web-feeds</li> <li>○ Allowing automated UMMs upload</li> <li>○ Allowing export of UMM data</li> </ul>	<p>TP Data Part TP Export Tool</p>	<p>Q4 2017 – Q1 2018</p>



The navigation bar consists of several icons on a dark blue background. From left to right: the entzog transparency platform logo, a location pin icon labeled 'POINTS', a map icon labeled 'ZONES', a list icon labeled 'OPERATORS', a calendar icon labeled 'CALENDAR', a lightning bolt icon labeled 'UMM' (which is highlighted with a red border), a pencil icon labeled 'SUBSCRIBE', a question mark icon labeled 'HELP', and a person icon labeled 'LOGIN'.



# 2018 TP Projects



# 2018 TP Projects



## ***Projects - UMM implementation***

- > Additional project elements: Completion of 2017 project
  - Automation of REMIT Urgent Market Messages
  - Implementation of the RSS interface required by ACER

## ***Projects - Tariff Publication***

- > Completion of 2017 Project (e.g. implementing APIs for Tariff Section)

## ***Cyber-Security Implementation***

- > Update the IT landscape to ensure a proper IT security.
- > Deliver IT requirements of the General Data Protection Regulation (GDPR) which comes into force in May 2018

A green L-shaped graphic consisting of two perpendicular bars of equal length.

## Further topics

### ***Suggestions that may require IT projects:***

- > On-going improvements and resilience:
  - Review of TP application and planning
  - Business continuity and planning

### ***What your's view?***

- > Improvements to existing sections e.g. CMP
- > 5 years data retention reached on 01/10/2018



# New Initiatives



# Tutorial Videos



- > General [introduction](#)
- > How to display and compare [physical flows](#)
- > How to display and compare capacity information
- > How to utilise the [recently viewed items](#)
- > Making the most of the [export functionality](#)
- > What can be found on the [tariff section](#)

*More videos will follow on the ENTSOG VIMEO channel*



## How to publish Tariffs as an NRA?



### ***ENTSOG has developed a tool which is***

- > Easy to access
- > Easy to use
- > Provides validation logic to validate the tariff data before population and ensure completeness
- > Requires little support or maintenance from ENTSOG
- > Export functionality for review before publication
- > Easy publication on the TP
  
- > The tool generates xml messages for the tariff publication
- > No additional IT projects needed



# Thank You for Your Attention

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